**Essential sewer repairs in Hullavington**

Recent investigation work in your area has established a number of faults within the sewer network in **Hullavington** which need to be relined as part of our ongoing flood alleviation programme.

Relining and sealing sewers in this way helps protect the environment, preventing foul water escaping and groundwater entering sewers, which can lead to flooding or storm overflows automatically discharging into rivers or the sea if the system becomes overwhelmed.

**How will the work affect you?**

The work will be carried out using ‘no-dig’ techniques, which are quicker and less intrusive than replacing the pipe in a conventional manner. There is further information in the enclosed leaflet.

* **Monday 7 – Friday 11 October** – **Newtown** will be closed to through traffic, from **outside number 22 to 30 Newtown**. Access will be maintained for residents and businesses but may be slightly delayed at times. Please speak to our on-site team with any specific access requirements.
* **Monday 7 – Friday 11 October – Newtown** – two-way traffic lights will be in operation between 4 Newtown and 2a Newtown.
* **Monday 14 – Friday 25 October –** Multiple sets of two-way and three-way traffic lights will be in operation and rolling from north to south between **10 The Street and 58 The Street**.
* **Monday 28 – Thursday 31 October** – **The Street** will be closed to through traffic, **from The Hullavington Arms to 117 The Street**. Access will be maintained for residents and businesses but may be slightly delayed at times. Please speak to our on-site team with any specific access requirements.

Alternative signposted routes will be available for through traffic during these closures to enable our workforce to complete the repairs and reopen the road as quickly as possible.

There may be some noise disruption while this work, some of which may last into the evening, is carried out but every effort will be made to keep this to a minimum. You can continue to use your water and sewerage services as normal unless we tell you otherwise.

**What should you do?**
You don’t need to do anything. If you have any questions about our work, please call **0345 600 4 600** or visit **wessexwater.co.uk/contact-us.**

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

**Anything else you need to know?**

To help keep this repaired sewer in good condition, we advise you to only flush the three Ps – paper, poo and pee – to prevent causing a sewer blockage. Cooking fat and waste should be wiped from pots, pans and plates before washing and disposed of in the bin or solidified in the fridge and scraped into your food waste recycling. More advice can be found at **wessexwater.co.uk/stoptheblock**

**Need some extra support?**

We know that some customers need extra help due to age, ill health, a disability, mental illness or additional needs. This may include easy access to water during a leak or outage, help reading your meter, or setting up a password for when we visit. You can register for Priority Services on our website at **wessexwater.co.uk/priorityservices** or call us on **0345 600 4 600**.

Yours faithfully

Alex Pollard

Wessex Water